

**Saheed Anurup Chandra Mahavidyalaya**  
**Online Students' Feedback Analysis**  
**Third Semester Students (Academic Session 2018-2019)**

| SI No. | QuestionName  | Excellent | Very Good | Good | Satisfactory | Average | Feedback Analysis                       |           |
|--------|---|-----------|-----------|------|--------------|---------|---|-----------|
|        | Point Scale -->   | 5         | 4         | 3    | 2            | 1       | Weighted<br>Average (5-<br>Point Scale) | Grade     |
| 1      | Services delevered by college office  | 60        | 103       | 122  | 2            | 3       | 3.7                                     | Very Good |
| 2      | Cleanliness and ambience of the campus  | 69        | 105       | 112  | 3            | 1       | 3.8                                     | Very Good |
| 3      | Library Facility  | 107       | 136       | 45   | 1            | 1       | 4.2                                     | Exellent  |
| 4      | ICT Facility  | 46        | 75        | 159  | 8            | 2       | 3.5                                     | Very Good |
| 5      | Canteen Facility  | 51        | 66        | 165  | 6            | 2       | 3.5                                     | Very Good |
| 6      | Sports Facility   | 56        | 96        | 124  | 12           | 2       | 3.7                                     | Very Good |
| 7      | Medical Facility  | 51        | 71        | 154  | 10           | 4       | 3.5                                     | Very Good |
| 8      | Students Insurance Facility   | 56        | 109       | 116  | 5            | 4       | 3.7                                     | Very Good |
| 9      | Extracurricular Facility  | 57        | 85        | 145  | 3            | 0       | 3.7                                     | Very Good |
| 10     | Laboratory Facility   | 56        | 87        | 135  | 7            | 5       | 3.6                                     | Very Good |
| 11     | Overall Impression  | 174       | 85        | 31   | 0            | 0       | 4.5                                     | Exellent  |
| 12     | How much sincerely the teachers are taking classes regularly?                         | 109       | 94        | 87   | 0            | 0       | 4.1                                     | Exellent  |
| 13     | How much prepared the teachers are while taking classes?                              | 98        | 110       | 81   | 1            | 0       | 4.1                                     | Exellent  |
| 14     | How much helpful the teachers are in making the subjects clear?                       | 137       | 113       | 40   | 0            | 0       | 4.3                                     | Exellent  |
| 15     | How much enthusiastic the teachers are about helping the students beyond class hours? | 90        | 97        | 101  | 2            | 0       | 3.9                                     | Very Good |

**Total Students participated in the Feedback Sessior**      **290**

**Student Satisfaction Index (SSI):**

**3.9**

**Very Good**

**57.96**